

Q. How do I order books to sell at a Christmas fayre, summer fayre or other fundraising event?

A. The easiest way to place an order is to email elaine@florisbooks.co.uk with a list of books and the quantities you need.

Q. Do I have to pay the postage?

A. Postage is free to any UK address. (Note that if you're returning books, you must pay the return postage.)

Q. How soon do I have to pay?

A. We send an invoice with the books and you have 30 days to pay. If you return some books within 30 days, their value will be deducted from what you owe. If you need a little longer to pay, let us know and we can usually accommodate you.

Q. What discount do I get?

A. If you're ordering for fundraising events like summer or advent fayres, we offer a 50% discount to help with your fundraising. That means you buy the book for half price, so if you sell a £10 book at a fayre, your school makes £5 profit. Note that this discount is only available for fundraising events, not for normal school orders for teachers, your library, and so on. (For normal ordering, your school has an account with our distributor, BookSource; email elaine@florisbooks.co.uk to find out more.)

Q. Can I return books I don't sell?

A. Yes, books are sent as 'sale or return', which means you can send back any unsold books, and only pay for the ones you've sold. Note that if you're returning books, you must pay the return postage, so it's wise to order conservatively. Books must be returned in perfect saleable condition.

Q. How do I return unsold books?

A. You need authorisation to return unsold books, so that we can match them to the right invoice and deduct the value from what you owe. Email elaine@florisbooks.co.uk with a list of the books you want to return. You will then receive an authorisation which you should print and include in the return package. You must pay the return postage.

Send the books to:

BookSource Returns Department
50 Cambuslang Road
Glasgow G32 8NB

Please don't return books without requesting authorisation first, or we may not be able to deduct the value from what you owe.

Q. I don't know which books to order.

A. We can help! Email elaine@florisbooks.co.uk and we can advise you which books will sell best at your fayre, and how many to order.

Q. How can I stay up to date with new books from Floris Books?

A. [Sign up to our mailing list](#) and we'll email you when relevant new books are published. We'll never pass your details to anyone else.

For any other questions, email elaine@florisbooks.co.uk and we'll be happy to help.